

Safer York Partnership had experienced difficulties with previous web designers in relation to the development and management of the partnership's website. These issues were mainly due to the difficulty in understanding the complex nature of a Community Safety Partnership and the context of working in an environment which incorporates the contributions of a number of public sector bodies. Safer York Partnership appointed RedKiteIT in December 2014 to completely re-design the website in a way that was contemporary and user friendly for our customers but also easy for staff working within a busy team to update themselves. The choice of RedKiteIT over other local providers was based on their track record of producing high quality web design at a reasonable cost.

RedKiteIT spent time understanding the nature of a Community Safety Partnership and the need to provide a balance of information and advice, as well as demonstrating the multi-agency work that the partnership facilitates and co-ordinates. Throughout the development of the new site, communication with the RedKiteIT team was regular and their support and advice has been much appreciated in ensuring that the end result delivered above and beyond what we had hoped to achieve. Issues around terms and conditions, copyright and the accessibility of the site on portable devices were all issues that we would not have been able to address without their continual professional guidance and support.

I would highly recommend RedKiteIT for the development and design of websites within the public sector based on our experience and the excellent quality of the support, advice and product that we have received.

Your faithfully



Jane Mowat
Head of Community Safety